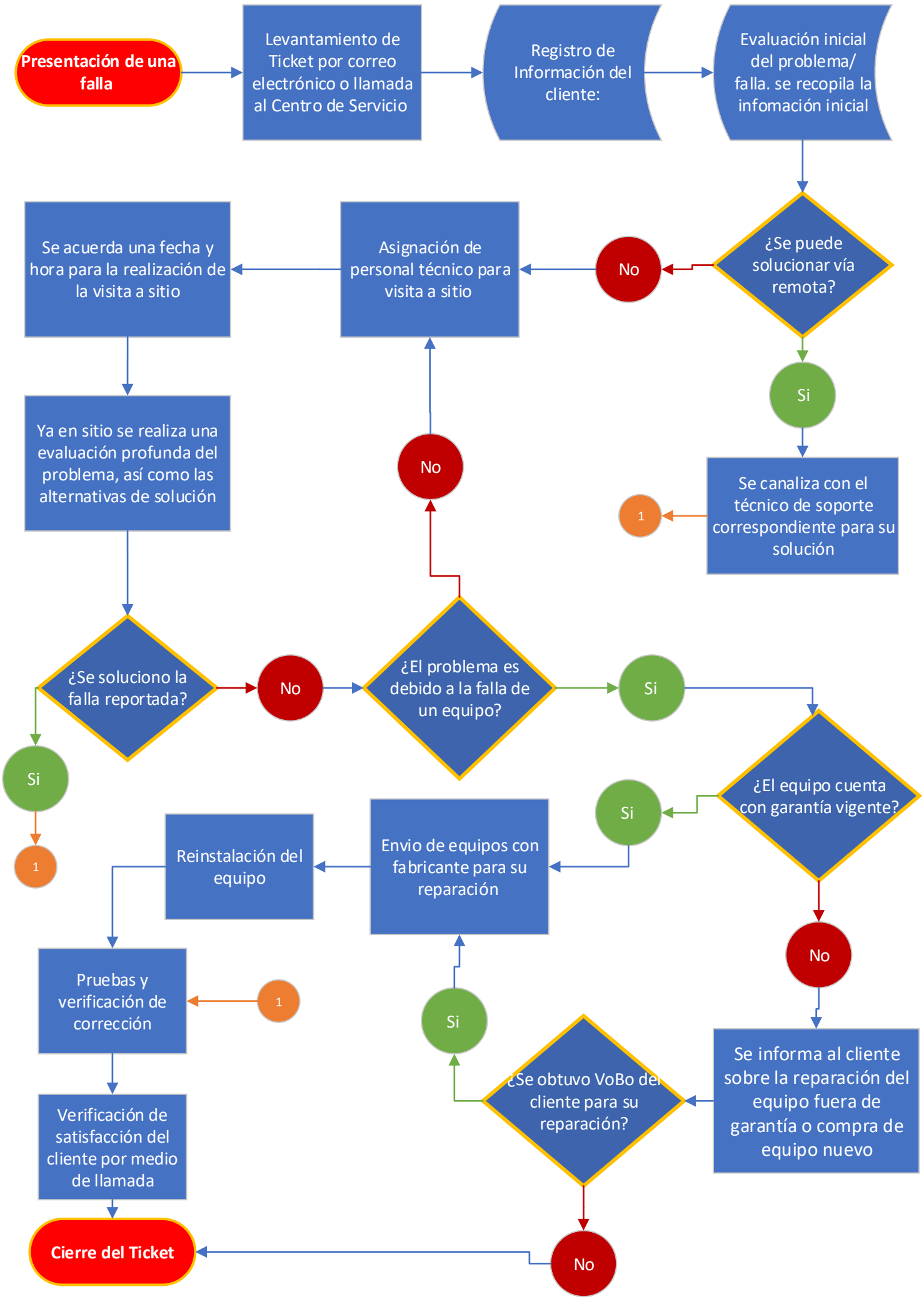ANEXO n+2 (Referencial)
Procedimiento de Reclamo Audiovisual